iHerb aimed to automate their warehouse operations with the help of staging and configuration services.

iHerb is an eCommerce distributor of supplements that guarantees the value, quality and delivery of over 30,000 natural products worldwide. They were looking to automate their warehouse operations across picking and packing applications through the use of wearable mobile computers and barcode scanners while having a solution provider assist with staging and configuration services.

Barcodes, Inc. partnered with Honeywell to deliver a hardware and services warehouse management solution. Barcodes, Inc. recommended the Honeywell Dolphin 75e wearable mobile computers paired with the Honeywell 8670 ring barcode scanners for their picking operations. Additionally, Barcodes, Inc. recommended the Honeywell Xenon 1902 imager barcode scanner for their packing operations. However, it was Barcodes, Inc.'s technical expertise and services team that won over the iHerb team. Barcodes, Inc. not only provided the demo equipment needed to test out the pilot, but they configured the devices with the homegrown software and wireless settings required to ensure the devices worked out-of-the-box. Barcodes, Inc. offered their own True Support services, which includes a platinum-level technical support, repair triage, and service management for all covered products. iHerb covered all of their devices with Honeywell 3-year comprehensive service contracts in order to protect their equipment investment.

Barcodes

iHerb®