Mobilize Your Workers.
Unburden Your IT.

Barcodes, Inc. Device as a Service (DaaS)

Do you know the real costs of your productivity devices; your enterprise mobile computers, scanners, mobile printers and rugged tablets?

What are the hidden costs when the device breaks, or a worker has a tech problem? How many hours does IT spend on updates, security patches and ticket issues, especially with multiple vendors? How do you deliver support in the field? How many issues are left unresolved, creating further delays and unproductive workers?

Barcodes, Inc. DaaS combines all of the necessary mobile hardware, end-to-end lifecycle and support services into a predictable and scalable payment per device model that can be tailored to meet your organization's unique needs.

DaaS

Skip the Stress. Trust Barcodes, Inc. to Manage Your Device.

- ✓ Maximizes mobile worker uptime – Hands-on device management
- ✓ Easily deployed and maintained – Devices are ready to use out of the box
- ✓ Free up your resources – Experienced and reliable support team
- ✓ No surprises – Includes device, support and replacement services

**One partner.
One solution.
Zero hassle.**

What Does DaaS Do for You?

Barcodes, Inc. Device as a Service (DaaS) allows your organization to:

Scale payment into a predictable, per-device subscription model

Delegate end-to-end lifecycle and management services

Protection against obsolete technology

Outsource management of all your mobile devices

Use program analytics to maximize uptime, productivity and performance

How Barcodes, Inc. Does DaaS Differently

We make it simple and seamless. We streamline the on-boarding and transition processes to make DaaS even more beneficial for you while delivering a consistent and problem-free user experience.

We know mobile applications. We understand your workflows and environments, and the tools your team needs to do their jobs. We're partners with the leading device manufacturers and have a proven reputation for superior service.

Our comprehensive model includes the support you need:

Mobile Device

Evaluate, recommend & procure best device for user preference, application & environment

Provisioning & Deployment

Each device is tested, imaged, software loaded, configured & kitted to work right out of the box

Support & Helpdesk

24x7x365 reliable support with our experienced support team that responds with a click or call

Reporting & Analytics

Real-time device tracking, asset management, service requests via web portal and mobile app

MDM Design & Management

Core MDM & advanced feature functionality with on-going management & monitoring

Device Lifecycle Management

End-to-end services to ensure your devices are maintained, replaced, recycled & refreshed

All-inclusive, low-cost & predictable payment model

First-class Service and Support at your Fingertips

Connecting to our support team is simple and fast for your mobile users.

✓ **Problem?**
Get an answer and resolution within the first call.

✓ **TrueView Services Platform**
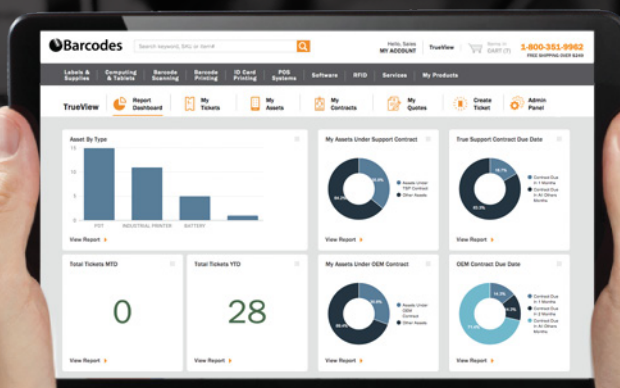Access support and check status via your web browser.

✓ **Mobile Services App**
Use our app on your mobile computer or tablet to connect to instant -- even live -- support.

Reporting & Analytics

Visibility into All Your Devices, Anytime — From One Platform.

Identify & address issues with insightful Support Analytics

Gain clarity with complete Asset Management dashboard

Ease your support burden with OEM Contract Management

We tailor our services to best match your specific needs.

Included in the Barcodes, Inc. DaaS offering is our TrueSupport premier service solution for dedicated Help Desk access, technical support, image loading, and repair and service activity management.

Finally, gain broader visibility with reporting and analytics to better track assets, spot issues, and initiate proactive practices to reduce future issues with our TrueView Services Platform.

Plus, we offer flexible financing and support.

Explore the Possibilities of DaaS

All our plans help you lower costs, keep your mobile devices current and operational, ensure security and unburden your mobile workers. See which proven Barcodes, Inc. DaaS plan best meets your needs or custom tailor your perfect plan to match your operations and workflows.

DaaS Plan Options	Basic	Growth	Enterprise
Tracking and Order History through Web and Mobile App	✓	✓	✓
Comprehensive Damage Protection	✓	✓	✓
8x5 Help Desk and Technical Support	✓	✓	✓
Centralized Portal for Repair Requests and Asset Tracking	✓	✓	✓
Mobile App with Live Video Support	✓	✓	✓
Preconfigured and Kitted Devices – Out of Box Ready		✓	✓
Device Golden Image Creation and Setup		✓	✓
AirTrack Mobile Device Management Tool		✓	✓
Plan, Design, and Deploy with Project Management		✓	✓
Remote Device Updates and Remote Control for Troubleshooting		✓	✓
Remote Device Management and Security		✓	✓
Multi-Vendor and Application Level Support		✓	✓
Spare Pool Management and Advanced Exchange			✓

Create Your Custom Plan

- ◯ 24x7 Help Desk and Technical Support
- ◯ Asset Labeling and Reporting
- ◯ Customer Specific Statement of Work (SOW)
- ◯ Cellular Data Services for US & Canada
- ◯ User Training and Documentation
- ◯ Software Application Hosting

Contact Barcodes, Inc. to learn more about the benefits of DaaS for your organization.

Barcodes

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