Every day in your retail store, associates perform hundreds of tasks in order to provide every customer who walks through your doors with the best shopping experience possible. There are customer questions to answer. Inventory to re-stock. Spills to clean up and so much more. Even if you have an existing task management system to help supervisors organize tasks, they still typically need to walk around the store or page associates to delegate and track the status of tasks during a shift. Mobile Workforce Management software facilitates consistent and reliable store execution by providing an intelligent task management system that delivers tasks directly to your associate’s mobile device, such as Motorola Solutions highly affordable and wearable SB1 smart badge. An easy-to-use mobile dashboard provides supervisors with all the information they need to monitor and manage all tasks — regardless of task type or whether supervisors, customers, associates or store systems created the task. Now, it’s easy to keep employees fully productive during every shift, taking care of the tasks that keep your store ready for business — and provide the best in customer service.

**AUTOMATIC FLEXIBLE TASK CREATION: ANYONE AND ANY CONNECTED SYSTEM**

Tasks can originate from many sources — and with Mobile Workforce Management, you can accommodate them all. Tasks may be created by supervisors, associates, customers, in-store systems or corporate systems — and may be entirely automated. A simple template allows managers and associates to create and enter tasks in seconds, complete with a text or voice note to provide any additional details. Customers can press a button on an in-store kiosk to request help, or you can enable Mobile Workforce Management to allow customers who have downloaded your in-store loyalty application to use their own smartphones to request help. Regardless of where the help request originates, it is instantly delivered to an associate’s mobile device.

**MANAGER DASHBOARD**

Provides a snapshot of tasks and associates within the store on the Motorola Solutions ET1 tablet, mobile computers, laptops and desktop computers.

**FLEXIBLE INPUT SOURCES**

Managers, associates, customers, enterprise systems and sensors (for example, RFID or temperature sensors) can all create tasks.

**WORKS WITH CUSTOMER MOBILE DEVICES**

External Systems Interface allows customers inside your store to request help via their personal smartphones, which is then delivered as an urgent task to the mobile devices of those associates that are best suited to provide assistance.
as an urgent task. Your in-store systems can automatically create tasks. For example, an RFID sensor can detect when inventory is low on a specific shelf and create a task to replenish it — or the press of a button on the point of sale (POS) could create a request for more cashiers. Systems in the corporate office can also automatically create tasks. For example, the Promotion Management System can create a task to initiate markdowns for an upcoming sale.

**EASY INTEGRATION WITH ALL EXISTING BUSINESS SYSTEMS**

Today’s retail task management solutions typically stop at the store manager, who often needs to gather and analyze information from multiple store systems throughout the day to best delegate tasks. Mobile Workforce Management can integrate with in-store and corporate business systems — including time and attendance, labor planning, project scheduling, promotion management, Point of Sale (POS), kiosks, RFID sensors and more. Now, your task management and store systems can exchange information in real time, enabling the intelligent creation and dispatch of many tasks — automatically. As a result, store supervisors have more time to spend out on the store sales floor with associates and customers — instead of sitting in the back room manually merging data from separate systems.

**AUTOMATICALLY DELEGATE, TRACK AND ESCALATE TASKS**

Managers no longer need to waste time hunting for associates to issue tasks and follow up on status. Instead, Mobile Workforce Management does all the work. First, the system analyzes all available information to determine who should receive the task, such as: the workgroup that the task is assigned to; the task priority; whether the workers are available or on a break; and how many tasks each worker has already completed in the current shift. The analysis is instantly completed, the task is delivered to the mobile device of the right associate and properly prioritized. If a task is not completed in the allotted time, it will automatically escalate to a supervisor or an alternate workgroup — no manual intervention required.

**ANYWHERE ANYTIME TASK MANAGEMENT WITH A REAL-TIME MOBILE DASHBOARD**

A mobile dashboard provides an easy-to-read snapshot of the key information supervisors need to stay on top of task management. On a mobile computer or tablet, like the Motorola Solutions E1, supervisors can view categories of tasks and workgroups, as well as the manager inbox, which holds newly received tasks waiting for authorization and messages.

Get the real-time task management solution that enables superior collaboration, streamlined operations and an extraordinary shopping experience — Mobile Workforce Management.
### About BarcodesInc

**Who We Are**
BarcodesInc is North America's leading provider of specialized digital data hardware and software solutions. Our products include barcode scanners, mobile computing devices, identification card equipment, point-of-sale systems, barcode label and receipt printers, and consumables, all of which help customers improve productivity and profitability. Our product and solution experts have been serving both small businesses and large enterprises since 1994.

**We Owe Our Success To You**
It’s true that data tracking is our expertise - but customer satisfaction is our true passion. We have one overriding objective: focus on you, the customer. We understand that each customer’s need is unique. That’s why we listen carefully and tailor our solutions to meet your needs. We appreciate the opportunity to serve you and strive to exceed your expectations!

### Why Choose BarcodesInc?

**Dedicated Account Manager**
Our Account Managers will not compromise when it comes to providing you top-notch service. Your Account Manager is the primary point of contact for your business and makes it a priority to get to know you, your company and all your needs.

**Highly-Trained Technical Support**
Our technical staff has the broadest knowledge and every significant certification in the industry. One of our friendly experts is always available to suggest products and solutions for any situation.

**Incredible Value**
Our purchasing power means big savings for you. Whatever your project, our team will work hard to deliver a solution that fits your budget.

**Largest Inventory in the Industry and Same-Day Shipping**
Whatever your barcoding, mobile computing, or printing needs, we will fill your order and ship it the same day.

**Premier Access to Top Manufacturers**
BarcodesInc maintains strong strategic partnerships with the leading manufacturers in barcoding, mobile computing, printing and RFID.

**Responsive Customer Service**
Every phone call and email is responded to promptly, completely and accurately by our customer service team.

**Easy Returns**
Damaged, defective or incorrectly ordered goods may be returned without hassle.