

SonicWALL VPN Interoperability Service

Overview

SonicWALL VPN interoperability service includes customized VPN setup and configuration for SonicWALL and qualified third-party devices, including VPN implementation, configuration and tuning. This service does not include general firewall configurations or configurations unrelated to VPN connectivity.

Qualified Third Party Devices

Cisco 3000 Concentrator, Cisco PIX, Cisco IOS, CheckPoint Firewall-1, Netscreen, Watchguard, Nortel Contivity, Netgear, Funk Admit One, and Linux Free/Swan. *Note: SonicWALL does not guarantee Interoperability between all products and all versions. For more information contact SonicWALL Consulting*

Customer Requirements

Network diagram

Backup of devices

The customer is responsible for performing all backups prior to the delivery of the service.

Device configurations

Current device configurations for both SonicWALL and third-party devices.

Remote access

Remote access to the devices may be required.

Updating third-party device

The customer is responsible for all providing access to all necessary upgrades or patches.

Deliverables

Verify network design

SonicWALL will review the network design to ensure that the current network configuration is sound and that there are no issues with establishing the VPN. A network diagram is required for a more accurate assessment.

Configure third-party device

This includes firewall / NAT rules, static routes, ARP entries and any configuration on the third-party device deemed necessary to create the VPN tunnel to the SonicWALL device.

Configure SonicWALL device

This includes firewall / NAT rules, static routes, and any configuration deemed necessary to create the VPN tunnel to the third-party device.

Test VPN Tunnel

SonicWALL will use ICMP to test connectivity through the VPN tunnel. SonicWALL will consider the VPN setup complete if ICMP can be passed through the tunnel. SonicWALL is not responsible for applications or protocols through the tunnel.

Not Included

A Scope of Work will be prepared by the Consultant and sent to the Client for approval. The Consultant will complete only deliverables defined in the Scope of Work. Any other work will be performed at the Consultant's discretion.

Availability

SonicWALL Interoperability Services are a telephone-based offerings. Availability varies by geography, check www.sonicwall.com/products/implementation.html for current locations and contact information.