Smart Device Remote Control

When a malfunctioning mobile device idles a worker, it costs your business money. You must troubleshoot the problem and get that worker back to their task as fast as possible if you're going to meet customer demands.

Many of the latest mobile computers are shipping with the Android operating system and more smart OS devices are coming, which means remote control is different than it has been with legacy operating systems. However, delivering fixes fast so workers can return to work remains the goal.

Ready for Your Android Deployment

Our Android Remote Control client is ready for your new device refresh—supporting Android 4.4 (KitKat) and forward.

Secure Sessions for Transferring Fixes

TLS and AES 256-bit encryption protect your transfers, so you can feel confident that log files, OS updates, and more are safely communicated to and from devices.

Keep Track of Session History

All remote-control sessions are logged, so it's easy to review what has been transmitted, updated, and changed in prior connections.

Avoid the Dreaded "No Fault Found" Report

It's frustrating to send a device in for service, only to have it come back with a "no fault found" resolution. Avoid unnecessary shipments to the service depot by testing issues remotely and verifying settings for yourself.

Ensure that devices are ready when workers arrive, or as a final step when implementing a fix. Force mobile device resets remotely to ensure updates have been installed successfully.

www.ivanti.com/supplychain

1.206.274.4280

supplychainsales@ivanti.com