HP LaserJet Pro M404 series



The HP LaserJet Pro M404 printer--focus your time where it's most effective-growing your business

Winning in business means working smarter. The HP LaserJet Pro M404 printer is designed to let you focus your time where it's most effective-helping to grow your business and staying ahead of the competition.



HP LaserJet Pro M404n



HP LaserJet Pro M404dn



HP LaserJet Pro M404dw

Built to keep you—and your business—moving forward

- Help decrease the amount of paper used in the office by printing on both sides of the page.¹²
- Grab pages and go—without waiting. This device wakes up and prints fast.¹
- Print wirelessly even without the network; stay connected with dual band Wi-Fi and Wi-Fi direct.^{2,3,4}
- Print effortlessly from any device, virtually anywhere, to any HP printer—securely through the cloud.⁵

Best -in-class security-detect and stop attacks⁶

- A suite of embedded security features help protect your printer from being an entry point for attacks.⁶
- Help secure confidential information with optional PIN/Pull printing to retrieve print jobs.⁷
- Optional HP JetAdvantage Security Manager lets you set configuration
- Thwart potential attacks and take immediate action with instant notification of security issues.¹⁰

Simply designed to uncomplicate your day

- Set up this printer fast and easily manage device settings to help increase overall printing efficiency.
- Make the most of your office space with a printer that conveniently fits into your workstyle.
- Get connected and start printing fast with seamless Wi-Fi setup from your smartphone.
- Work without delays or messes, with cartridges featuring auto seal removal.

Sustainability is smart business

- Avoid frustrating reprints, wasted supplies, and service calls using Original HP toner cartridges.
- Help save paper right out of the box. The duplex print setting is set at default paper savings mode.⁸
- Saves up to 18% energy over prior products.⁹
- Help save energy with HP Auto-on/Auto-off technology. ¹¹

Dynamic security enabled printer. Only intended to be used with cartridges using an HP original chip. Cartridges using a non-HP chip may not work, and those that work today may not work in the future. Learn more at http://www.hp.com/go/learnaboutsupplies

Data sheet | HP Laser let Pro M404 series

Product walkaround

Dual-band Wi-Fi with Bluetooth® Low Energy¹ for easy wireless printing and setup

100-sheet multipurpose tray 1 supports media sizes up to 216 x 356 mm

> Hi-Speed USB 2.0 port, USB port for job storage and PIN printing,² Gigabit Ethernet LAN port

Rear door (access to the print path)





Series at a glance







Model (product number)	M404n (W1A52A)	M404dn (W1A53A)	M404dw (W1A56A)
Print speed (A4) ⁴	Up to 38 pages per minute (ppm) <i>(all models)</i>		
Two-sided printing	Manual	Automatic	Automatic
Control panel display 2-line LCD (all models)			
100-sheet multipurpose tray 1, 250-sheet tray 2	\checkmark	\checkmark	\checkmark
Optional 550-sheet tray 3	Add up to one <i>(all models)</i>		
Input capacity (standard/maximum ⁵)	⁵) Up to 350/900 sheets (all models)		
Recommended monthly page volume ⁶	Up to 4,000 pages (all models)		
Cartridge yields ⁷ (A/X)	Black: ~3,000/10,000 pages (all models)		
Dual-band Wi-Fi with Bluetooth Low Energy ¹	Not available	Not available	\checkmark

¹ Wireless operations are compatible with 2.4 GHz and 5 GHz operations only. Wi-Fi is a registered trademark of Wi-Fi Alliance[®]. Bluetooth is a trademark owned by its proprietor and used by HP Inc. under licence. Learn more at hp.com/go/mobileprinting.

² Requires purchase of separate USB flash drive with at least 16 GB capacity.
 ³ Automatic two-sided printing is not available on the HP LaserJet Pro M404n model.

⁴ Measured using ISO/IEC 24734, excludes first set of test documents. For more information, see hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

¹⁰ Selection of optional 550-sheet tray 3 required to reach maximum input capacity.
⁶ Recommended Monthly Page Volume (RMPV): HP recommends that the number of printed pages per month be within the stated range for optimum device performance, based on factors including supplies

⁷ Actual yields vary considerably based on images printed and the factors. For details visit hp.com/go/learnaboutsupplies. Pages may vary based on customer printing conditions and usage. Optional high-yield cartridges are not included in printer purchase and must purchased separately.

HP Services

Downtime can have serious consequences, so HP provides support beyond the standard warranty. You benefit from reduced risk, maximized uptime, predictable service delivery and no unbudgeted repair costs.

Choose from:

Optimized Care (optimum performance and stability):

4 hour Onsite Support, Maintenance Kit Replacement Service, Installation with Network Configuration Service

Standard Care (high level of uptime):

Next Business Day Onsite Support, Maintenance Kit Replacement Service, Installation with Network **Configuration Service**

Basic Care (minimum recommended support): Next Business Day Onsite Support

4 hour Onsite Support:

Onsite support within four hours after a service call received within the coverage window

Next Business Day Onsite Support:

Onsite service the next business day after the service call is received

Maintenance Kit Replacement Service:

U Onsite replacement of your printer's maintenance kit including parts, materials, and labor U U

Installation with Network Configuration Service:

Assembly, network configuration, and basic administrator familiarization. For more information about HP Care Pack, HP Contractual, or HP Managed Print Services, visit hp.com/go/printservices





mop

Top features

Today's businesses are always on, and always connected. Choose a printer that can keep up with how you actually work, collaborate, and get things done

HP Print Security isn't just about securing printers. It's about helping to secure your network with real-time threat detection, automated monitoring, and software validation—designed to detect and stop an attack as it happens.⁶

You have enough to worry about each day. It's easy to accomplish what you need-and exceed your own expectations—with a streamlined printer that's made for simple use.

Business is all about resource management, and finding efficiencies is everyone's responsibility. HP LaserJet printers are designed with the environment in mind, so you can handle what you need while conserving energy wherever possible.

Pro	duct
W1	452

W

W

1A52A	HP LaserJet Pro M404n
1A53A	HP LaserJet Pro M404dn
1A56A	HP LaserJet Pro M404dw

Accessories

D9P29A	HP LaserJet Pro 550-sheet Feeder Tray	

Supplies	
CF276A	HP 76A Black Original LaserJet Toner Cartridge (3,000 pages)
CF276X	HP 76X High Yield Black Original LaserJet Toner Cartridge (10,000 pages)
CF277A	HP 77A Black Original LaserJet Toner Cartridge (3,000 pages)
CF277X	HP 77X High Yield Black Original LaserJet Toner Cartridge (10,000 pages)

HP Care Packs

UB9T8E	HP 3 year Next Business Day Service for LaserJet Pro M404
UB9T9E	HP 4 year Next Business Day Service for LaserJet Pro M404
UB9U0E	HP 5 year Next Business Day Service for LaserJet Pro M404
UC0Q4E	HP 3 year 4 hour 9x5 Service for LaserJet Pro M404
UC0Q5E	HP 4 year 4 hour 9x5 Service for LaserJet Pro M404
UC0Q6E	HP 5 year 4 hour 9x5 Service for LaserJet Pro M404
UB9U1E	HP 3 year Next Business Day Exchange Service for LaserJet Pro M404
UB9U2E	HP 3 year Return to Depot Service for LaserJet Pro M404
UB9U3PE	HP 1 year Post Warranty Next Business Day Service for LaserJet Pro M404
UC0Q7PE	HP 1 year Post Warranty 4 hour 9x5 Service for LaserJet Pro M404
UB9U5PE	HP 1 year Post Warranty Next Business Day Exchange Service for LaserJet Pro M404
UB9U6PE	HP 1 year Post Warranty Return to Depot Service for LaserJet Pro M404
Ductorstand	

Protect your investment with HP Care Pack. Let HP certified engineers resolve your technical issues. For more details on HP Care Pack, go to hp.com/go/cpc

Paper

Contact HP via phone: Asia: 65 6253 8500

Solutions

HP Web Jetadmin: hp.com/go/wja

HP Universal Print Driver: hp.com/go/upd

HP Imaging and Printing Security Center: hp.com/go/ipsc

HP LaserJet Pro M404 series

Model	HP LaserJet Pro M404n	HP LaserJet Pro M404dn	HP LaserJet Pro M404dw			
Product number	W1A52A	W1A53A	W1A56A			
Functions Print	Print					
Duplex print options	Manual (driver support provided)	Automatic (default)				
Print speed ⁷	Black (A4, normal): Up to 38 ppm; Black (letter, normal): Up to 40 ppm	Black (A4, normal): Up to 38 ppm; Black (letter, normal): Up to 40 to 33 ipm) ppm; Black (A4, duplex): Up to 31 ipm; Black (letter, duplex): Up			
First page out ⁹	Black (A4, ready): As fast as 6.3 sec; Black (A4, sleep): As fast as 8.8 sec					
Print technology			P 15: 1: (4200 4200 1:)			
Print resolution Print resolution		(Native: 600 x 600 dpi, enhanced up to 4800 x 600 dpi); Black (fi	ne lines) Fine Lines (1200 x 1200 dpi)			
technology	HP FastRes1200, HP ProRes1200, Economode					
Print cartridges number	1 (black)					
Standard print	HP PCL 6, HP PCL 5c, HP postscript level 3 emulation, PDF, URF, F	WG Raster				
languages	HP Printer Assistant; HP Utility (Mac); HP Device Toolbox; HP Wet) JetAdmin Software; HP JetAdvantage Security Manager; HP SNM	P Proxy Agent; HP WS Pro Proxy Agent; Printer Administrator			
Printer management	Resource Kit for HP Universal Print Driver (Driver Configuration U	tility - Driver Deployment Utility - Managed Printing Administrato	r)			
Connectivity	1 Lii Coood USB 2 0: 1 boot USB at roar cide:Cirabit Ethorpot	1 LLi Speed LISB 2 0: 1 best LISB at rear side: Circibit Ethernet	1 Hi-Speed USB 2.0; 1 host USB at rear side;Gigabit Ethernet			
Standard connectivity	1 Hi-Speed USB 2.0; 1 host USB at rear side;Gigabit Ethernet 10/100/1000BASE-T network	1 Hi-Speed USB 2.0; 1 host USB at rear side; Gigabit Ethernet 10/100/1000BASE-T network	10/100/1000BASE-T network; 802.11b/g/n / 2.4 / 5 GHZ Wi-Fi radio			
Mobile printing capability ⁵	Apple AirPrint™; Google Cloud Print™; HP ePrint; HP Smart App; I	Mobile Apps; Mopria™ Certified; ROAM capable for easy printing	Apple AirPrint [™] ; Google Cloud Print [™] ; HP ePrint; HP Smart App; Mobile Apps; Mopria [™] Certified; ROAM capable for easy printing; Wi-Fi [®] Direct printing			
Wireless capability	No		Yes, built-in dual-band Wi-Fi; Authentication via WEP, WPA/WPA2, WPA Enterprise; Encryption via AES or TKIP; WPS; Wi-Fi Direct; Bluetooth Low-Energy			
Network capabilities Memory	Built-in 10/100/1000Base-TX Ethernet, Gigabit; Auto-crossover Standard: 256 MB; Maximum: 256 MB	Ethernet; Authentication via 802.1X				
Hard disk	None					
Processor speed	1200 MHz					
Duty cycle (monthly) ¹⁰ Paper handling	Up to 80,000 pages; Recommended monthly page volume ¹¹ : 75	0 to 4000				
Input	100-sheet multipurpose Tray 1, 250-sheet input Tray 2					
Output	150-sheet output bin					
Media types Media weight	Paper (plain, EcoFFICIENT, light, heavy, bond, colored, letterhead, preprinted, prepunched, recycled, rough); envelopes; labels Tray 1: 60 to 175 g/m ² ; Tray 2, Optional 550-sheet Tray 3: 60 to 120 g/m ²					
Media Sizes Custom	Tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional Tray 3: 60 to 120 g/m² Tray 1: 76 x 127 to 216 x 356 mm; Tray 2, optional Tray 3: 100 x 148 to 216 x 356 mm					
Dimensions (w x d x h) ¹	381 x 357 x 216 mm					
Weight	8.22 kg	8.56 kg				
What's in the box	HP Laser Jet Pro M404n; Preinstalled HP Black Laser Jet Toner Cartridge (59A for EMEA, 58A for AMS, 76A for AP, yield ~1,500 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable (AP Only)	HP Laser Jet Pro M404dn; Preinstalled HP Black Laser Jet Toner Cartridge (59A for EMEA, 58A for AMS, 76A for AP, yield ~3,000 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable (AP Only)	HP Laser Jet Pro M404dw; Preinstalled HP Black Laser Jet Toner Cartridge (59A for EMEA, 58A for AMS, 76A for AP, yield ~3,000 pages); Getting Started Guide; Support Flyer; Warranty Guide; Regulatory Flyer; Power cord; USB cable			
Software included	No software solutions are included in the Box, Download softwa	re at http://123.hp.com/laserjet or http://hp.com options vary by product, country and local legal requirements. Con	test. ou Costactual Verder or este be conference te lesse			
Warranty features	about HP award winning service and support options in your reg	ion. (wty code 4E; wty ID A033)	tact your contractual vehicle of go to hp.com/support to team			
Systems	Windows Client OS (32/64 hit) Win10 Win8 1 Win 8 Basic Win8	Dro. Win8 Enterprice, Win8 Enterprice N. Win7 Starter Edition SD	201 201 201 201 201 201 201 201 201 201			
Compatible operating systems	Windows Client OS (32/64 bit), Win10, Win8.1, Win 8 Basic, Win8 Pro, Win8 Enterprise, Win8 Enterprise N, Win7 Starter Edition SP1, UPD Win7 Ultimate, Mobile OS, iOS, Android, Mac, Apple® macOS Sierra v10.12, Apple® macOS High Sierra v10.13, Apple® macOS Mojave v10.14, Discrete PLCe Printer Driver, For more information on the supported operating systems go to http://support.hp.com, Enter your product name and search, Click on User Guides and enter your product name and search for User Guide, Search for your (Product Name) User Guide, Search for the Supported Operating Systems section, UPD PCL6 / PS Printer Drivers, Supported Operating systems, For more information on the supported operating systems see http://www.hp.com/go/upd					
Minimum system requirements	PC: 2 GB available hard disk space, Internet connection, USB port Mac: 2 GB available hard drive space, Internet connection or USB	, Internet browser. For additional OS hardware requirements see r port, OS hardware requirements see apple.com	nicrosoft.com;			
Security management	Secure Boot, Secure Firmware Integrity, Runtime Code Integrity, password protected EWS, secure browsing via SSL/TLS 1.0, TLS 1.2; IPP over TLS; Network: enable/disable network ports and features, unused protocol and service disablement, SNMPV1, SNMPv2, and SNMPv3, community password change; HP ePrint: HTTPS with certificate validation, HTTP Basic Access Authentication, SASL authentication, Firewall and ACL; control panel lock, certificate sconfiguration, UPD PIN printing, Syslog, signed firmware, administrator settings, 802.1x authentication (EAP-TLS, and PEAP); Encrypted data storage; Secure data erase; Automatic firmware administrator settings, 802.1x authentication, SASL authentication is PM PVI print via optional job storage, Compatible with optional HP JetAdvantage Security Manager, IPPS					
Fonts and typefaces	84 scalable TrueType fonts					
Control panel	2-line LCD; OK button; Left button; Right button; Cancel button; Back button; Ready LED; Error LED 2-line LCD; OK button; Left button; Right button; Cancel button; Cancel button; Ready LED; Error LED; Wi-Fi LED					
Display	2-line backlit LCD graphic display					
Energy efficiency compliance		ENERGY STAR [®] qualified; EPEAT [®] Silver; CECP ¹³				
ENERGY STAR	No	Yes				
Qualified Power	Power supply type: Internal (built-in) Power Supply; Power supply required: 110-volt input voltage: 110 to 127 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz); 220-volt input voltage: 220 to 240 VAC (+/- 10%), 50/60 Hz (+/- 2 Hz) (Not dual voltage, product varies by part number with # Option code identifier); Power consumption ² : 495 watts (active printing), 5.5 watts (ready), 0.5 watts (sleep), 0.5 watts (Auto Off/Wake on LAN, enabled at shipment), 0.05 watts (Auto-off/Manual-on), 0.05 (Manual Off)	part number with # (Dption code identifier); Power consumption : 495 watts (active printing), 5.5 watts (ready), 0.5 watts (sleep), 0.5 watts (Auto Off/Wake on LAN, enabled at shipment), 0.05 watts (Auto-off/Manual-on), 0.05 (Manual Off); Typical Electricity Consumption number ¹⁵ : B A: 1.10 kWh/week; E S: 1.228 kWh/week				
Acoustics	Acoustic power emissions ⁶ : 6.7 B(A); Acoustic power emissions (ready): 2.5 B(A); Acoustic pressure emissions bystander (active, printing): 53 dB(A); Acoustic pressure emissions bystander (ready): 15 dB(A)	Acoustic power emissions ⁶ : 6.7 B(A); Acoustic power emissions (ready): 2.6 B(A); Acoustic pressure emissions bystander (active, printing): 54 dB(A); Acoustic pressure emissions bystander (ready): 15 dB(A)				
Environmental ranges	Operating temperature range: 15 to 32.5°C; Recommended ope	rating temperature: 17.5 to 25°C ; Operating humidity range: 10 t	o 80% RH ; Recommended operating humidity range: 30 to 70%			
Safety approvals and	Lec 60950-1:2005 +A1:2009+A2:2013/EN 60950-1:2006 +A11:2009+A1:2010+A12:2011+A2:2013; IEC 60825-1:2014/EN 60825-1:2014 (Class 1 Laser/LED Product); IEC 62479: 2010/EN					
requirements Supported network	62479: 2010 TCP/IP, IPv6, Print: TCP-IP port 9100 Direct Mode, LPD (raw queue support only), Web Services Printing, HP ePrint, Apple AirPrint [™] , Google Cloud Print 2.0, Mopria, IPP Print; Discovery; SLP, Bonjour, Web Services Discovery; IP Config: IPv4 (BootP, DHCP, AutoIP, Manual), IPv6 (Stateless Link-Local and via Router, Statefull via DHCPv6), SSL Security and Certificate management;					
protocols	Bonjou, web services biscovery, in coning. In vertoote, brice, bride, brice, brice, brice, brice, brice, bride, br					

Footnotes

¹ Measured using ISO/IEC 24734 and excludes first set of test documents. For more information, see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity.

² Wireless operations are compatible with 2.4 GHz and 5 GHz operations. App or software and HP ePrint account registration may also be required. Some features require purchase of an optional accessory. Learn more at http://www.hp.com/go/mobileprinting

³ Feature is only supported on the HP Laser Jet Pro M404dw. Wireless performance is dependent on physical environment and distance from access point, and may be limited during active VPN connections

⁴ Feature is supported on the HP Laser Jet Pro M404dw only. Mobile device needs to be connected directly to the Wi-Fi network of a wireless direct–capable MFP or printer prior to printing. Depending on mobile device, an app or driver may also be required. Learn more at http://www.hp.com/go/businessmobileprinting

^STo enable HP Roam, some devices may require firmware to be upgraded and an optional accessory to add Bluetooth® Low Energy (BLE) beaconing capabilities. Subscription or accessory may be required. For more information, visit http://www.hp.com/go/roam

⁶ Based on HP review of 2019 published security features of competitive in-class printers. Only HP offers a combination of security features that can monitor to detect and automatically stop an attack then self-validate software integrity in a reboot. For a list of printers, visit http://www.hp.com/go/PrintersThatProtect. For more information: http://www.hp.com/go/printersecurityclaims

⁷ Pin printing enabled via USB installed in rear of device. ⁸ Dependent upon country setup specifications

⁹ Based on HP Internal testing using normalized TEC Value, 2019.

¹⁰ Instant threat notifications can appear on the device control panel when a potential threat occurs from malicious intent or there is a bug or vulnerability in the firmware code of the device. If this error raises concern, please contact your company IT representative or, if unavailable, HP Support, who can investigate the cause through analysis of device syslog data using a standard SIEM tool from McAfee, Splunk, Arcsight or SIEMonster. The control panel error message may show an error code on a blue screen during code signature checks or memory write intrusions.

¹¹ HP Auto-On/Auto-Off Technology capabilities subject to printer and settings; may require a firmware upgrade

¹² 2 sided printing not supported on the M404n

Technical specifications disclaimers

¹ Without travs and covers not extended

² Power requirements are based on the country/region where the printer is sold. Do not convert operating voltages. This will damage the printer and void the product warranty. Power consumption values typically based on measurement of 115V device

³ Toner cartridges designed for distribution and use within a designated region only; will not work outside of designated region.

⁴ Declared yield value in accordance with ISO/IEC 19752. Actual yields vary considerably based on images printed and other factors. For more information, visit http://www.hp.com/go/learnaboutsupplies

⁵ Local printing requires mobile device and printer to be on the same network (usually Wi-Fi access points bridge wireless to wired connections) or have a direct wireless connection. Wireless performance is dependent on physical environment and distance from access point. Remote printing requires an Internet connection to an HP web-connected printer. Wireless broadband use requires separately purchased service contract for mobile devices. Check with service provider for coverage and availability in your area. For more information visit hp.com/go/mobileprinting. To enable HP Roam, some devices may require firmware to be upgraded and an optional accessory to add Bluetooth® Low Energy (BLE) beaconing capabilities. For more information, visit hp.com/go/roam

⁶ Acoustic values are subject to change. For current information see http://www.hp.com/support. Configuration tested: base model, simplex printing, A4 paper at an average of 40 ppm

⁷ Measured using ISO/IEC 24734, excludes first set of test documents. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity

⁸ Measured using ISO 24734 Feature Test, A5 Landscape Feed. Speed may vary based on content, PC, media orientation, and media type

⁹ Measured using ISO/IEC 17629. For more information see http://www.hp.com/go/printerclaims. Exact speed varies depending on the system configuration, software application, driver, and document complexity. ¹⁰ Duty cycle is defined as the maximum number of pages per month of imaged output. This value provides a comparison of product robustness in relation to other HP Laser Jet or HP Color Laser Jet devices, and enables

appropriate deployment of printers and MFPs to satisfy the demands of connected individuals or groups. ¹¹ HP recommends that the number of pages per month of imaged output be within the stated range for optimum device performance, based on factors including supplies replacement intervals and device life over an extended warranty period

¹² HP SureSupply alerts you when your print cartridge is running low and helps you purchase online or locally through HP or a participating retailer. For more information, visit http://www.hp.com/go/SureSupply; only available with Original HP supplies: Internet access required.

© Copyright 2019 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein

