

Notification



Features & Benefits

- e-IVR™ Community Notification “gets the word out” fast for emergency notification, school closings, marketing, upcoming events, campaign messages, or any other type of announcement you want to broadcast
- A virtually unlimited number of announcements can be created for a variety of messaging purposes
- Perfect for Businesses to contact Customers, Labor Unions or Associations to contact members, Schools to contact Parents, etc.
- System Administration is quick and easy
- Operates from user-supplied databases of telephone numbers, fax numbers or email addresses
- Broadcast Announcements whenever, to whoever, you choose

e-IVR™

Community Notification

Phone Notification

- For Phone Notifications the system will broadcast out-dial from the phone number database of your choice and, when answered, play a pre-recorded announcement
- Unsuccessful calls (no-answer or busy) are noted and can be broadcast again
- The call recipient can be given the option of transferring to an extension (to speak with staff or even enter another e-IVR™ application)
- Announcements can be set to be repeated if desired

Email Notification

- For Email Notifications the system broadcasts email announcements from the email address database of your choice

Fax Notification

- For Fax Notifications the system will broadcast out-dial formatted faxes from the fax number database of your choice



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