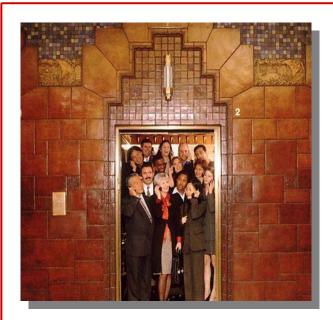
Notification

Community



Features & Benefits

- e-IVR™ Community Notification "gets the word out" fast for emergency notification, school closings, marketing, upcoming events, campaign messages, or any other type of announcement you want to broadcast
- A virtually unlimited number of announcements can be created for a variety of messaging purposes
- Perfect for Businesses to contact Customers, Labor Unions or Associations to contact members, Schools to contact Parents, etc.
- System Administration is quick and easy
- Operates from user-supplied databases of telephone numbers, fax numbers or email addresses
- Broadcast Announcements whenever, to whoever, you choose

e-IVRTM

Community Notification

Phone Notification

- For Phone Notifications the system will broadcast out-dial from the phone number database of your choice and, when answered, play a pre-recorded announcement
- Unsuccessful calls (no-answer or busy) are noted and can be broadcast again
- The call recipient can be given the option of transferring to an extension (to speak with staff or even enter another e-IVR™ application)
- Announcements can be set to be repeated if desired

Email Notification

 For Email Notifications the system broadcasts email announcements from the email address database of your choice

Fax Notification

 For Fax Notifications the system will broadcast out-dial formatted faxes from the fax number database of your choice



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