

My Firehouse Subs Portal User Guide

The My Firehouse Subs portal is a feature of the barcodesinc.com website and requires a user account to access. The user's account consists of an email address and password to access My Account functions and when enabled, My Products.

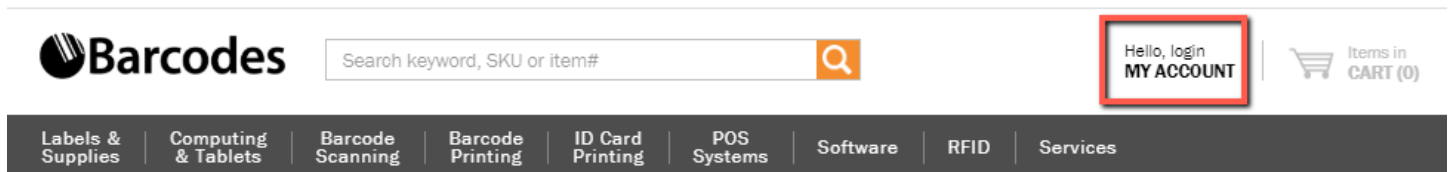
Overview:

The My Firehouse Subs portal provides easy access to ordering via the barcodesinc.com website. Main functions include: My Products order history, order status, order tracking, item re-order and shopping list. Details of each function is described in the following sections.

Firehouse Subs approved products and special pricing are available in My Products.

My Account Access Steps:

1. Barcodes has created a special, Firehouse Subs branded landing page to assist the Firehouse Subs Managing Owners navigation for the different functions of the website. **Please bookmark this page.**
2. Website: <https://www.barcodesinc.com/store/partners/firehouse-sub-custom-dashboard>
3. Click the 'Hello, login MY ACCOUNT' button at the top of the page



4. A login window will appear. Enter your Email and Password and click Login.
5. When logging in for the first time or in the event of your Password being misplaced or forgotten, click the 'Forgot Your Password' link at the bottom of the Login screen. You will receive an email with instructions to reset your Password.

Some prices are so low that manufacturers won't allow us show them. Get access to our lowest prices by logging in.

X

LOGIN

LOGIN
[Forgot Your Password?](#)

CREATE AN ACCOUNT

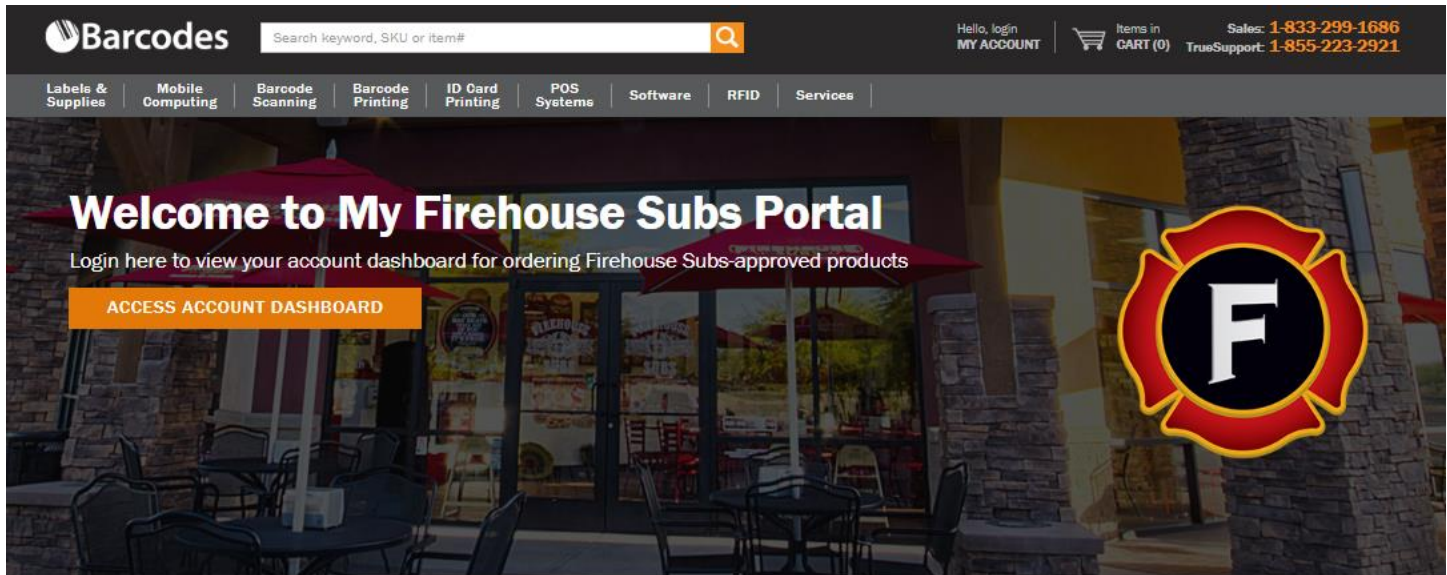
CREATE AN ACCOUNT


Once logged into My Account, the My Account button will change to Hello, [your name] MY ACCOUNT.



My Firehouse Subs Landing Page

To help with navigation of the My Firehouse Subs portal, the branded landed page offers quick access to the main functions of the portal and also contact information to the Barcodes Firehouse Subs sales and support team. Screenshot from the branded landing page are below:






In partnership with Barcodes Inc, the My Firehouse Subs Portal delivers an easy way for technology platforms and maintenance to be purchased for the Firehouse Subs system. Products available in the My Firehouse Subs Portal are approved, supported technologies and are offered with negotiated Firehouse Subs pricing.

Login below to access MY PRODUCTS to view the custom Firehouse Subs technology catalogue.


[ACCESS MY PRODUCTS](#)



The My Firehouse Subs Portal provides easy access for ordering Firehouse Subs approved products and services via the secure environment of the barcodesinc.com website. Main functions include order history, order status, order tracking, and item reordering. Store address shipping information has been preloaded into your account and will be selectable during the checkout experience.


Login below to access My Orders to view, reorder and export you order history.

[ACCESS MY ORDERS](#)



At Barcodes, Inc. we understand quick service operations so we work tirelessly to ensure you have exactly what you need, when you need it, and with the best customer experience in the industry.

Our Firehouse Subs dedicated team is here to help! For general assistance, contact us at TeamFHS@barcodesinc.com.

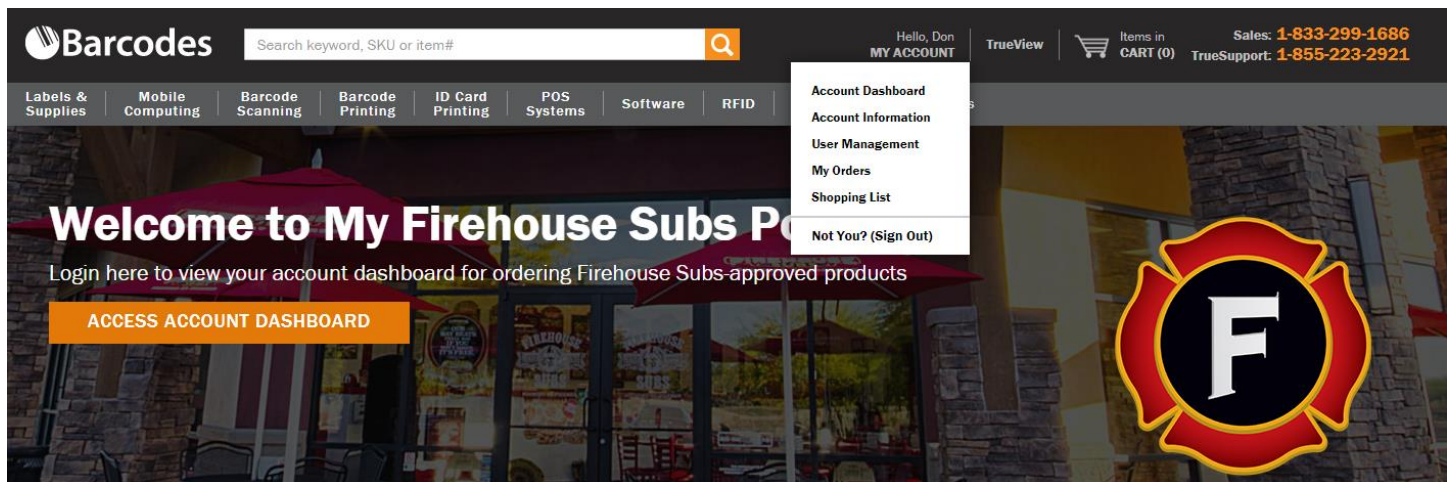


Account Manager:
Phillip Bloomfield
224.224.3713
pbloomfield@barcodesinc.com

My Account Functions:

There are five main functions to My Account and can be accessed by hovering over the Hello, MY ACCOUNT button at the top of the webpage:

- Account Dashboard - Displays quick links to the My Account functions and recent order history
- Account Information - Managing account information including password reset
- User Management – Creating and managing additional user access
- My Orders - List of orders including order details
- Shopping List - Saving items of interest and the ability to email list to your Account Executive and/or other people of interest.



Account Dashboard:

The Account Dashboard contains quick links to all of the My Account functions: My Products, My Orders, Shopping List and Login & Account Information. This page also contains a list of up to five of your most recent orders at the bottom. Each order can be viewed in detail by clicking the arrow to the right of the order. For a detailed view of all orders, click on the My Orders button in the Account Dashboard or by clicking the link in the Hello, MY ACCOUNT button.

- My Products - View Firehouse Subs approved products with special pricing
- My Orders - View order status, tracking and history
- Shopping List - View and manage saved products
- Login & Account Info - View and update account details including tax exemptions

The screenshot shows the Barcodes website's 'My Account' dashboard. At the top, there is a navigation bar with the Barcodes logo, a search bar, and user information. Below this is a main navigation menu with links to various services. The 'My Account' section is highlighted, showing a greeting and four main function buttons: 'My Products', 'My Orders', 'Shopping List', and 'Login & Account Info'. A red callout box with arrows pointing to each of these buttons contains the text: 'Click each button to navigate to the main My Account functions'.

Barcodes

Search keyword, SKU or item#

Hello, Anthony
MY ACCOUNT

Items in
CART (0)

Sales: **1-800-853-7226**
TrueSupport: **1-855-223-2921**

Labels & Supplies | Mobile Computing | Barcode Scanning | Barcode Printing | ID Card Printing | POS Systems | Software | RFID | Services | **My Products**

Home > My Account

Hello, Anthony

My Products
View authorized products with negotiated pricing

My Orders
View order status, tracking and history

Shopping List
View & manage saved products

Login & Account Info
View & update account details & tax exemptions

Click each button to navigate to the main My Account functions

My Products:

My Products can be accessed by clicking the link in the main navigation bar or by clicking the button in the Account Dashboard.

This screenshot shows the same Barcodes website interface, but with specific elements highlighted to show how to access the 'My Products' page. In the main navigation bar, the 'My Products' link is enclosed in a red box, with a red arrow pointing to it from the text below. In the 'My Account' dashboard, the 'My Products' button is also enclosed in a red box, with a red arrow pointing to it from the text below.

Barcodes

Search keyword, SKU or item#

Hello, Anthony
MY ACCOUNT

Items in
CART (0)

Sales: **1-800-853-7226**
TrueSupport: **1-855-223-2921**

Labels & Supplies | Mobile Computing | Barcode Scanning | Barcode Printing | ID Card Printing | POS Systems | Software | RFID | Services | **My Products**

Home > My Account

Hello, Anthony

My Products
View authorized products with negotiated pricing

My Orders
View order status, tracking and history

Shopping List
View & manage saved products

Login & Account Info
View & update account details & tax exemptions

Once the My Products link is clicked from the Firehouse Subs landing page, the main navigation or the My Products button, it will navigate to the dedicated page that includes the Firehouse Subs approved items and special pricing.

Hello, Don
MY ACCOUNT

TrueView

Items in CART (0)

1-833-299-1686

Labels & Supplies
Mobile Computing
Barcode Scanning
Barcode Printing
ID Card Printing
POS Systems
Software
RFID
Services
My Products

Firehouse Subs My Products

Curated Firehouse Subs Product List with special pricing

My Products

Showing 1-4 of 4.		Sort By: Best Match
	Zebra (FIREHOUSESUBS-LOYALTY-KIT-DT-FHS-2) Barcode Scanner Please purchase this kit for restaurants with 2 POS on the Front Counter plus Drive Thru/Pick Up Window. This Firehouse Subs' Loyalty Technology Kit includes: three (3) Zebra DS9908 scanners (Part# DS9908-SR00004ZZWW), two (2) 7 ft. USB cables (Part# CBA-U21-S07ZBR), one (1) 15 ft. USB cable (Part# CBA-U30-S15ZBR), three (3) Zebra OneCare 9908 comprehensive warranty (3 year term), and three (3) TrueSupport services for a 3 year term which includes technology staging/kitting, deployment of the kits and full lifecycle services for the Firehouse Subs 2 POS on Front Counter plus Drive Thru/Pick Up Window technology bundle.	\$676.45 \$1,473.42 Add to Cart + Add to Quote
	Zebra (FIREHOUSESUBS-LOYALTY-KIT-DT-FHS-3) Barcode Scanner Please purchase this kit for restaurants with 3 POS on the Front Counter plus Drive Thru/Pick Up Window. This Firehouse Subs' Loyalty Technology Kit includes: four (4) Zebra DS9908 scanners (Part# DS9908-SR00004ZZWW), three (3) 7 ft. USB cables (Part# CBA-U21-S07ZBR), one (1) 15 ft. USB cable (Part# CBA-U30-S15ZBR), four (4) Zebra OneCare 9908 comprehensive warranty (3 year term), and four (4) TrueSupport services for a 3 year term which includes technology staging/kitting, deployment of the kits and full lifecycle services for the Firehouse Subs 3 POS on Front Counter plus Drive Thru/Pick Up Window technology bundle.	\$894.67 \$1,957.89 Add to Cart + Add to Quote
	Zebra (FIREHOUSESUBS-LOYALTY-KIT-FHS-2) Barcode Scanner Please purchase this kit for restaurants with 2 POS on the Front Counter. This Firehouse Subs' Loyalty Technology Kit includes: two (2) Zebra DS9908 scanners (Part# DS9908-SR00004ZZWW), two (2) 7 ft. USB cables (Part# CBA-U21-S07ZBR), two (2) Zebra OneCare 9908 comprehensive warranty (3 year term), and two (2) TrueSupport services for a 3 year term which includes technology staging/kitting, deployment of the kits and full lifecycle services for the Firehouse Subs 2 POS on Front Counter technology bundle.	\$436.44 \$968.94 Add to Cart + Add to Quote
	Zebra (FIREHOUSESUBS-LOYALTY-KIT-FHS-3) Barcode Scanner Please purchase this kit for restaurants with 3 POS on the Front Counter. This Firehouse Subs' Loyalty Technology Kit includes: three (3) Zebra DS9908 scanners (Part# DS9908-SR00004ZZWW), three (3) 7 ft. USB cables (Part# CBA-U21-S07ZBR), three (3) Zebra OneCare 9908 comprehensive warranty (3 year term), and three (3) TrueSupport services for a 3 year term which includes technology staging/kitting, deployment of the kits and full lifecycle services for the Firehouse Subs 3 POS on Front Counter technology bundle.	\$654.66 \$1,453.44 Add to Cart + Add to Quote

Note: Items available in My Products are authorized by Firehouse Subs and with the negotiated pricing. Prior to ordering items that are not available in the My Products list, confirm with the Barcodes Firehouse Subs Account Management team to determine if these items are approved for purchase. Email TeamFHS@barcodesinc.com for assistance.

Adding Items to the Shopping Cart:

Items can be easily added to your cart by clicking the Add to Cart button available for every item. Quantity options can be updated in the Shopping Cart page. Once the items and quantities are updated, click Proceed to Checkout button to add shipping/billing information and to complete the transaction.


The screenshot displays the Barcodes Shopping Cart interface. At the top, there's a navigation bar with the Barcodes logo, a search bar, and links for 'Hello, Don MY ACCOUNT', 'TrueView', 'Items in CART (1)', and contact numbers for Sales (1-833-299-1686) and TrueSupport (1-855-223-2921). Below this is a category menu including Labels & Supplies, Mobile Computing, Barcode Scanning, Barcode Printing, ID Card Printing, POS Systems, Software, RFID, Services, and My Products. The main heading is 'Shopping Cart' with an 'Email Shopping Cart' link. A TrueSupport banner is present. The cart table lists one item: 'Zebra FIREHOUSESUBS-LOYALTY-KIT-DT-FHS-2 Barcode Scanner' with a quantity of 1 and a unit price of \$676.45. A red box highlights the quantity field, and a red arrow points to a 'Change the Quantity if needed' button. The subtotal is \$676.45, and there is a 'PROCEED TO CHECKOUT' button. At the bottom, there are links for 'Continue Shopping' and 'Empty Shopping Cart'.

Cart Checkout:

The cart checkout has four steps to complete the transaction process:

1. Addresses are preloaded from Barcodes backend system. A new address can be added by selecting 'New Address':
 - a. Clicking the address field's drop-down arrow will have additional Shipping Addresses that can be changed for individual transactions.
 - b. Billing Address will match the Shipping Address. If the Billing Address is different for a given transaction, select 'I have a different billing address' to change.
2. Shipping Method:
 - a. Select the Shipping Method option for this transaction.
 - b. If electing to use an alternative Shipping Method, enter information in the Special Instructions box.
3. Payment Method
 - a. Credit Card – option to save credit card in a secured system for future transactions
 - b. Purchase Order – available for customers that have established terms with Barcodes
 - c. If choosing the Purchase Order option, include the PO number as a reference and attach the PO file from your computer. Accepted file types include PDF, XLSX, DOCX, JPG, RTF and PNG.
4. Review Your Order
 - a. Confirm order information is correct

b. Click Place Order Now button to complete the transaction



Sales: **1-833-299-1686**
TrueSupport: **1-855-223-2921**

Checkout

PLACE ORDER NOW

1 Shipping Address

Don Mech, 200 West Monroe Street, Chicago, Illinois

☒ I have a different billing address

Billing Address

New Address

First Name*

Last Name*

Don

Mech

Telephone*

5137921382

Company

Barcodes

Address*

Country*

United States

2 Shipping Methods

☒ Ground: 3-5 business days \$14.10
☐ 2nd business day \$38.82
☐ Next business day by 10:30 AM \$110.54

Special Instructions (Optional)

3 Payment Methods

☐ Purchase Order ☒ Credit Card

Credit Card Number *

Expiration Date *


Month

Year

CVV # *

☒ Save for later use.

Review Your Order

Product	Qty	Subtotal
 Zebra FIREHOUSESUBS-LOYALTY-KIT-DT-FHS-2 Barcode Scanner	1	\$676.45
Subtotal		\$676.45
Shipping		\$14.10
Tax		\$43.16
Tax Exemption		
Grand Total:		\$733.71
Promo Code		
PO/Reference (Optional. For Your Use)		

PLACE ORDER NOW

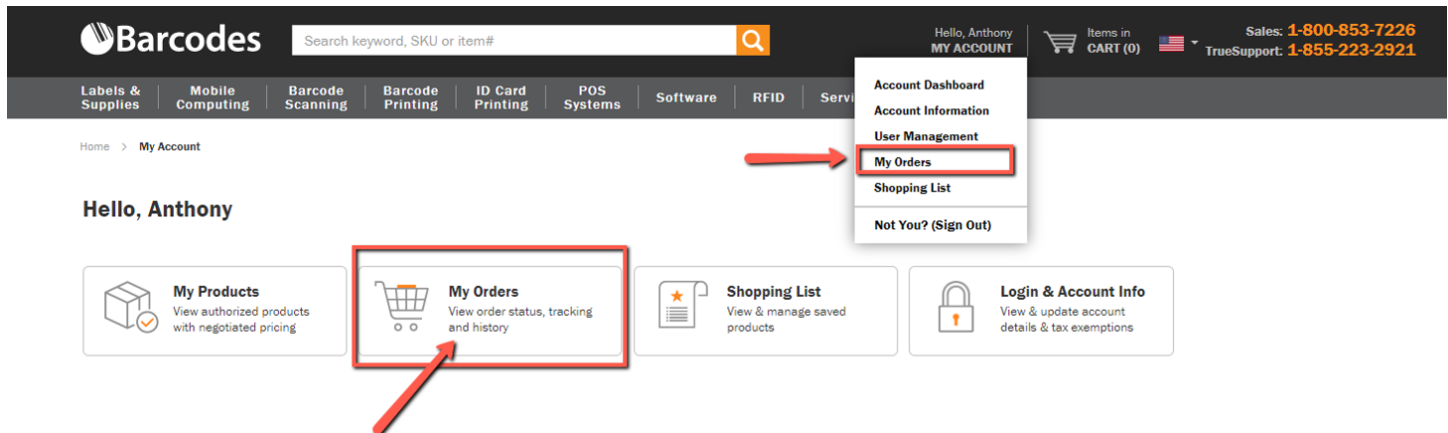
Note: All orders placed via the barcodesinc.com website are reviewed for accuracy and item availability by the Barcodes Firehouse Subs Account Management team prior to submitting for shipment. Please contact your Barcodes Firehouse Subs Account Management team at TeamFHS@barcodesinc.com if an order or item has been placed in error or has changed.

BarcodesInc.com

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My Orders:

My Orders provides a detailed history of orders placed via the barcodesinc.com. Orders placed directly with your Barcodes Account Executive will also display in My Orders. Order detail information including status, tracking, and line items. Accessing My Orders can be accomplished by hovering/clicking from the Hello, MY ACCOUNT button or from the Account Dashboard page.

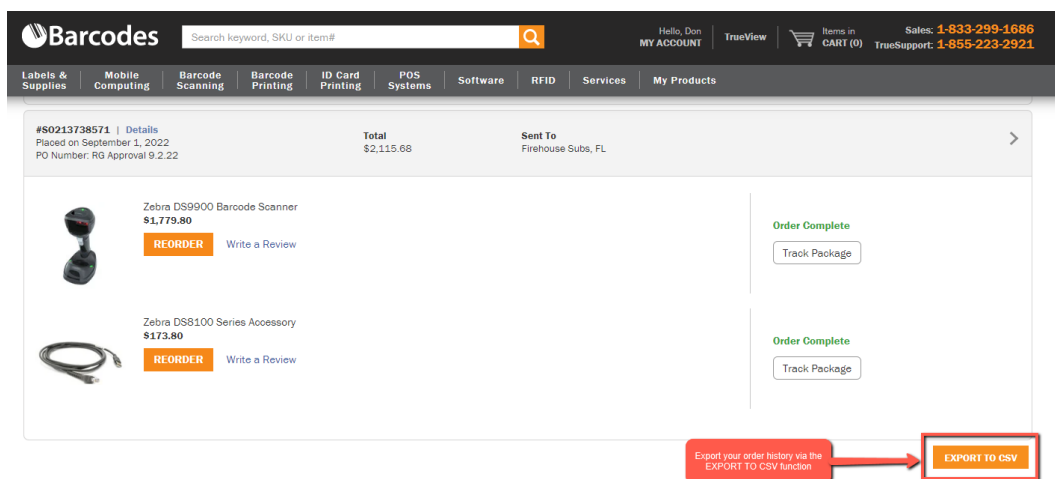


My Orders Page:

The My Orders page contains a list of orders sorted by the most recent order at the top. Available column headers and information links include:

- Order # - clickable to view order details
- Order Date
- Order Total
- Sent To
- PO Number – if used as a Payment Method
- Orders can be exported to a CSV file by clicking the EXPORT TO CSV button at the bottom of the My Orders page.

The Order Details provides additional information. To view Order Details, click the Order # or Details link.



Order Details:

The Order Details page allows the user to view the specific details of the order and provides functionality to reorder the entire order or by line item. Additional functionality and information include the following:

- Order Number
- Date
- Status
- Shipping and Billing Address
- Shipping and Payment Method
- PO Number: if used as a Payment Option
- Product Name – item description
- SKU – item number
- Tracking Number link
- Reorder
- Review Product

Hello, Don
MY ACCOUNT
TrueView
Items in CART (0)
Sales: 1-833-299-1686
TrueSupport: 1-855-223-2921

Labels & Supplies
Mobile Computing
Barcode Scanning
Barcode Printing
ID Card Printing
POS Systems
Software
RFID
Services
My Products

Home > My Account > My Orders

[< Back to My Orders](#)
[Print Order](#)

Order # W89394226

Date: January 12, 2023
Status: Order in Process
Order Total: \$708.89

Billing Address
Karen Soudder
Barcodes Inc
2336 112th Ave
Holland, Michigan, 49424
United States

Shipping Address
Evan Ritchie
Barcodes Inc.
960 Productions Ct. Suite 3
Holland, Michigan, 49423
United States

Shipping Method
Ground

Payment Method
Credit Card

PO Number
Karen Soudder

Product Name	Price	Quantity	Subtotal
Zebra FIREHOUSESUBS-LOYALTY-KIT-FHS-3 Barcode Scanner Products and parts from Zebra.	\$654.66	1	\$654.66

[REORDER](#)
[Order in Process](#)

[Write a Review >](#)

Subtotal	\$654.66
Shipping & Handling	\$14.10
Tax	\$40.13
GRAND TOTAL	\$708.89

BarcodesInc.com

My Shopping List:

The My Shopping List function provides the user with the ability to save items for future consideration and email the list of items to your Barcodes Account Executive or other members of your organization. Items are saved to this list by clicking the Add to My Shopping list link from the item in the the barcodesinc.com website. Items in this list can be added to the Cart or removed by a click of a button.

Barcodes

Search keyword, SKU or item#

Hello, Sales

MY ACCOUNT

Items in CART (1)

1-800-351-9967

FREE SHIPPING OVER \$24

Labels & Supplies

Computing & Tablets

Barcode Scanning

Barcode Printing

ID Card Printing

POS Systems

Software

RFID

Services

My Products

Home > My Account > My Shopping List

< Back to My Account

My Shopping List

✓

S2-1012A2006 has been added to your shopping list. [Click here to continue shopping.](#)

ADD ALL ITEMS TO CART

SHARE SHOPPING LIST

Email Shopping List to up to five email addresses

S2-1012A2006

S2 USB Kit, Airtrack S2, 2D Imager Scanner, Color: Black, Includes USB Cable and Stand.

In Stock

★★★★★

4.8

4 Reviews

Please, enter your comments...

\$235.00

1

Add To Cart

REMOVE

BarcodesInc.com

10

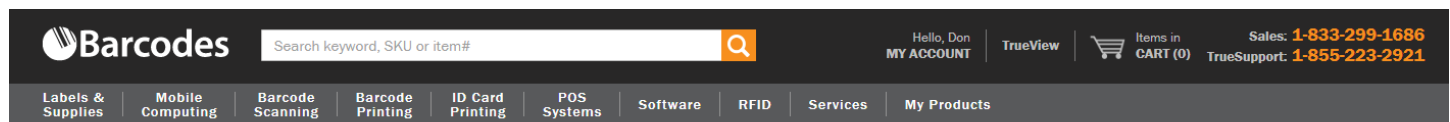
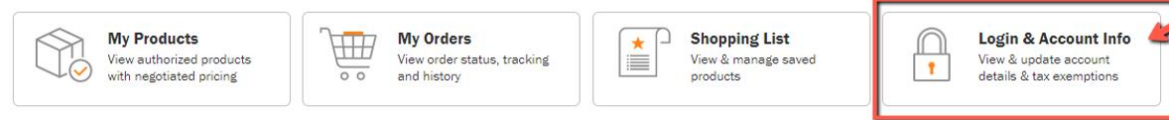
Login & Account Info:

The Login & Account Info function provides the user the ability to revise the First Name, Last Name, Email Address and Password of a current My Account login. The most common function to change is a user's password. Once the changes are saved, the new login credentials will be updated and ready for use.



Home > My Account

Hello, Anthony



Home > My Account > Account Information

[Back to My Account](#)

Account Information (Account #613632)

First Name *

Last Name *

☐ Change Email
☒ Change Password

TAX EXEMPTION

Tax Exempt Accepted:
NONE

Newly submitted certificates can take up to 24-48 hours to review and approve before tax can be removed from placed orders.

Change Password

Current Password *

New Password *

Password Strength: No Password

Confirm New Password *

SAVE

User Management

All Firehouse Subs Managing Owners have been set up as a My Account Admin and have the ability to create additional My Account users and manage access via the User Management function. Simply click Add User from the User Management page, complete the pop-up window form and click Add to create a new user. Once a new My Account user is added, the user will receive an automated email within a few minutes that includes first time access instructions.

Note: Users must be marked 'Active' to access My Account. If a user no longer requires access, edit the user and uncheck the 'Active' box to restrict access.

Labels & Supplies | Mobile Computing | Barcode Scanning | Barcode Printing | ID Card Printing | POS Systems | Software | RFID

Search keyword, SKU or item#

Hello, Don MY ACCOUNT | TrueView | Items in CART (0) | Sales: 1-833-299-1686 | TrueSupport: 1-855-223-2921

Home > My Account > User Management

User Management

Search:

Active	Name	Email	View Orders	Admin	TrueView Access	Locations
Yes	Don Meoh	dmeoh@firehouse@barcodesinc.com	All Orders	Yes	Yes	Yes

Items 1 to 1 of 1 total

Add New User

First Name *

Last Name *

Email Address *

☒ Active Active box needs to be checked to establish access for a My Account user

Permissions
Admin

Order Viewing
View all orders

Trueview
☐ Trueview Access ☐ Locations

ADD